

UNLOCKING STOCK FILES

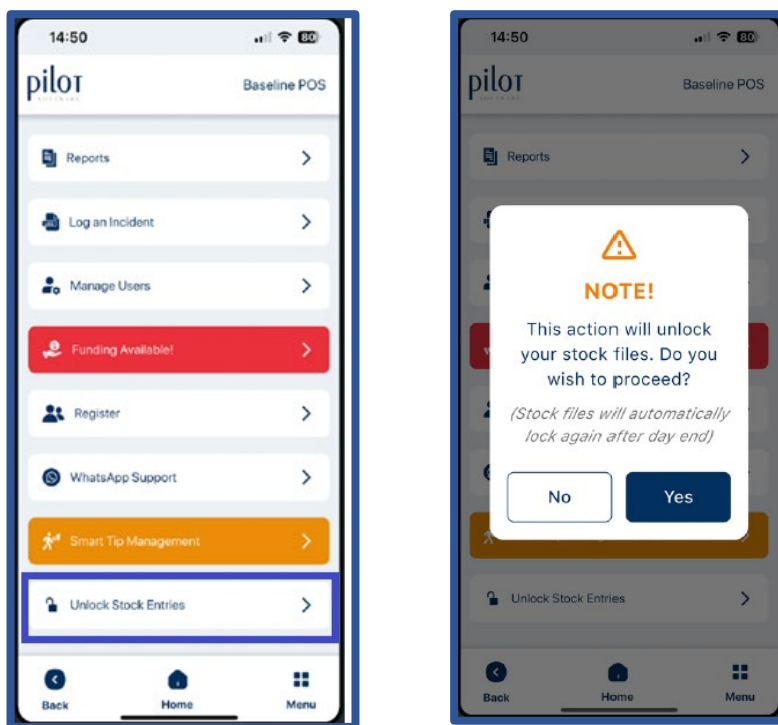
Unlocking of Stock Files via the PilotLive App

From 1 November 2025 Pilot Staff will no longer be unlocking Stock files, and this will only be done via the **PilotLive App by store owners/Admins**.

In order to do this, you can follow these steps:

Select the store you would like to unlock the stock file for, from your PilotLive home screen.

Click on “[Unlock Stock Entries](#)” and then yes to continue to unlock your stock file:



The stock entry will automatically lock after the next day end.

*Note that you **must be the owner**, or have Admin rights to see this option in your App.