



## PILOT SQL 4.8 RELEASE NOTES

Minimum Server Specifications (Based on a 1 – 3 POS station setup):

- Windows 10
- SQL Server 2019
- 16GB Ram
- Quad Core Processor

Minimum screen resolution for Pilot Admin is 1360x768.

**Sites must have successfully completed a day end prior to upgrading!**

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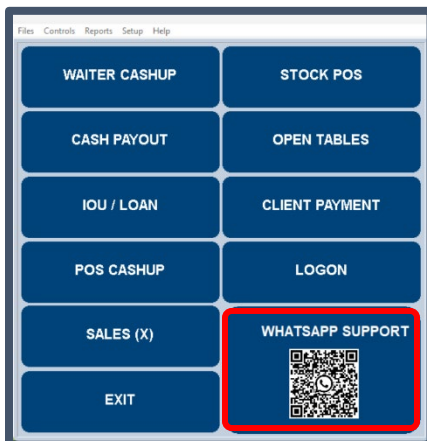
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# NEW FEATURES

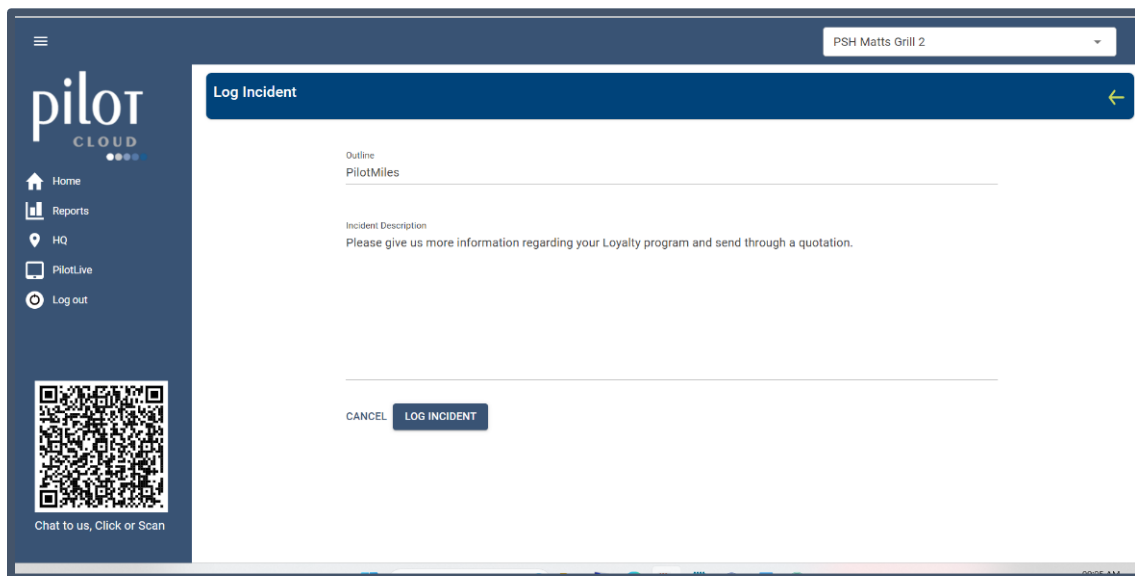
NEW LOOK to Pilot Pos and Pilot Admin.



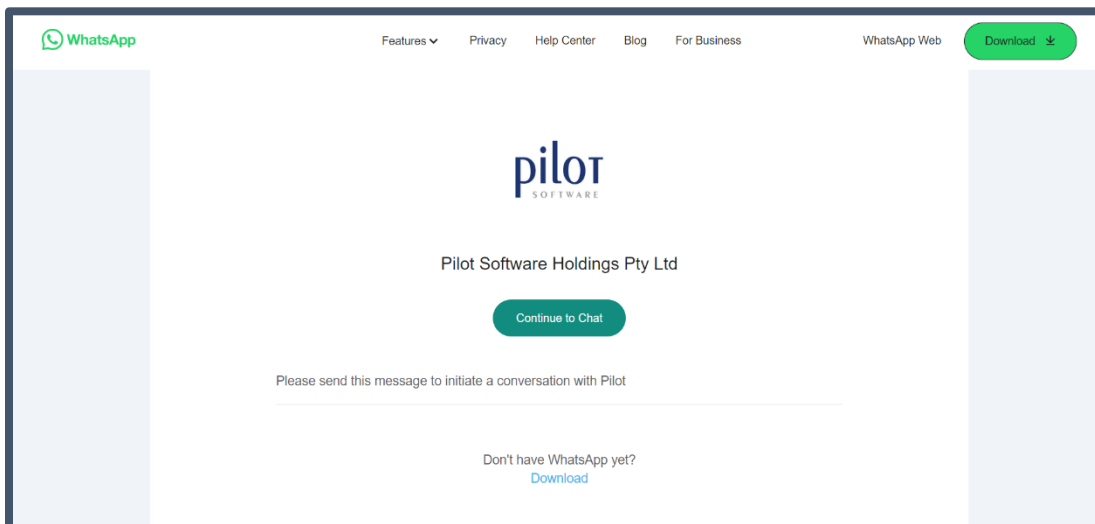
Quick access to Pilot’s [WhatsApp Support chat](#), via a QR CODE found in both POS Manager Menu and Admin. Simply scan the QR CODE with your phone.



Log an Incident directly from Pilot Admin on your account. A Pilot Agent will be notified and make contact with you.



Chat with us via WhatsApp Web.  
Simply click the 'Chat with Us' button  
to go to our WhatsApp Support line.



View your stores' Incident History by clicking on the 'Incident Hist' button.



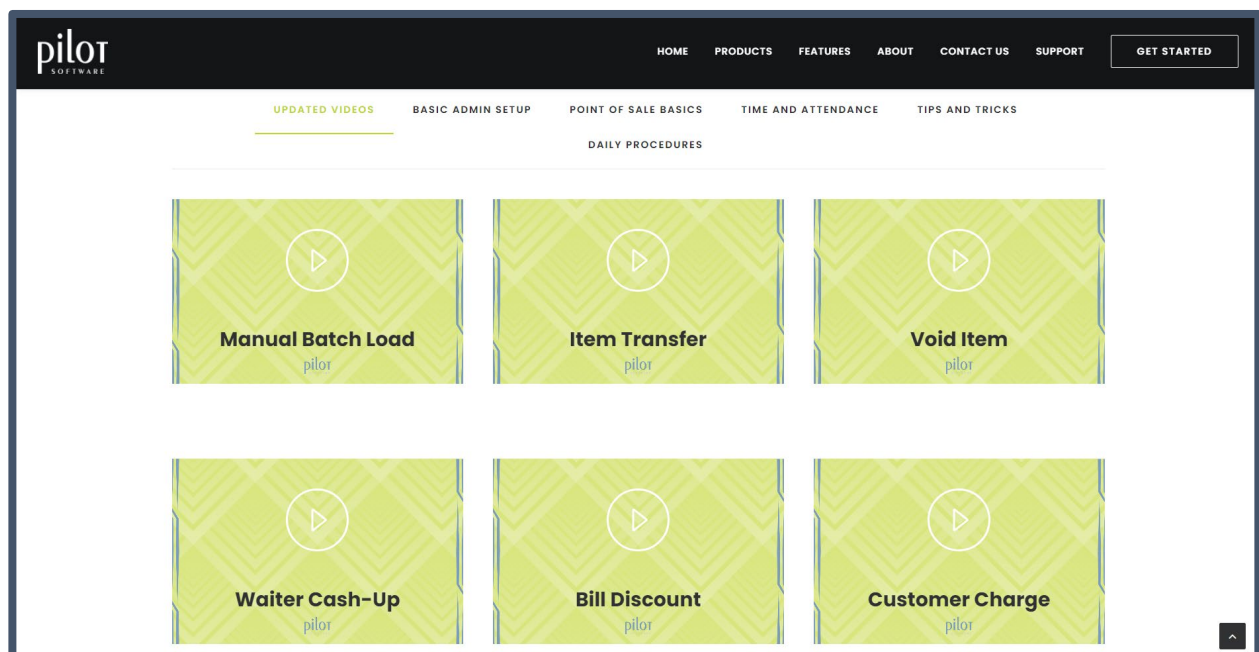
PSH Matts Grill 2

### Incident History

Search

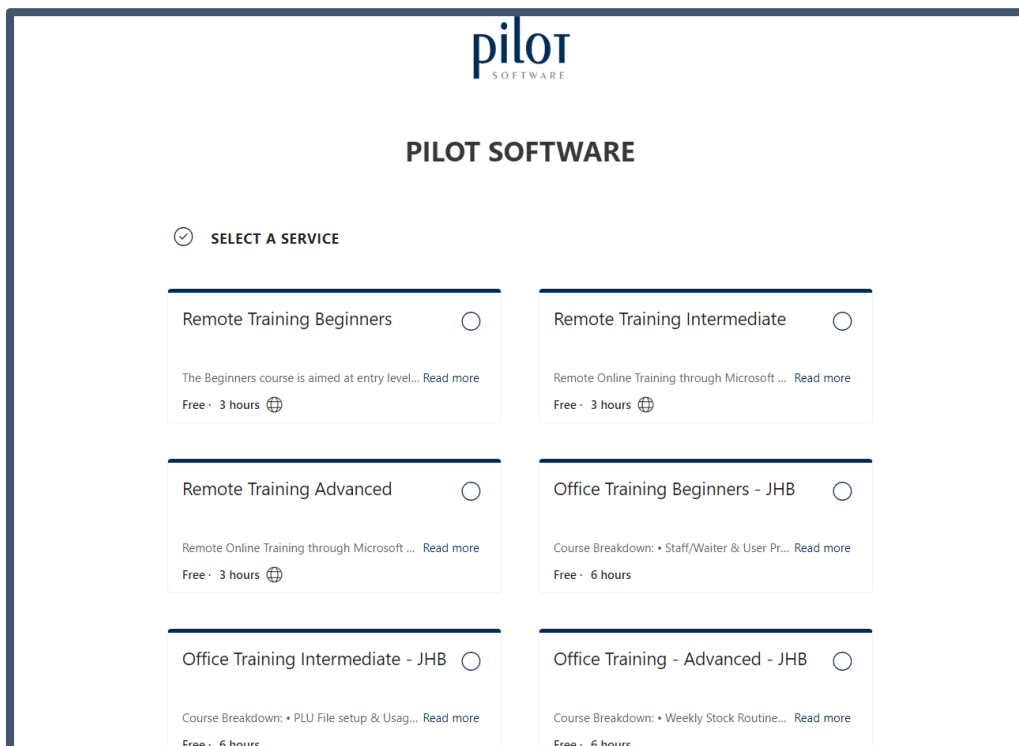
Reference	Modified	Agent	Outline
IR3794783	06/09/23	Matthew Dannatt	[Complete] Access Granted: Pilot API: Authorise for use on Nominated Prima
IR3794613	06/09/23	Matthew Dannatt	[Complete] REG: Beta Version,Celbux,Debtors,Delivery,DinePlan,EDI / Purcha
IR3794577	06/09/23	Matthew Dannatt	[Complete] Access Granted: Pilot API: Authorise for use on Nominated Prima
IR3794575	06/09/23	Matthew Dannatt	[Complete] Access Granted: Pilot API: Authorise for use on Nominated Prima
IR3793195	05/09/23	Matthew Dannatt	[Complete] Access Granted: Pilot API: Authorise for use on Nominated Prima
IR3793194	05/09/23	Matthew Dannatt	[Complete] Access Granted: Pilot API: Request Vendor Settings
IR3793193	05/09/23	Matthew Dannatt	[Complete] Access Granted: Pilot API: Authorise for use on Nominated Prima
IR3793184	05/09/23	Matthew Dannatt	[Complete] Access Granted: Registration: Assign new customer to dataset
IR3793183	05/09/23	Matthew Dannatt	[Complete] REG: Beta Version,Celbux,Debtors,Delivery,DinePlan,EDI / Purcha
IR3793153	05/09/23	Matthew Dannatt	[Complete] Access Granted: Pilot API: Request Vendor Settings
IR3793152	05/09/23	Matthew Dannatt	[Complete] Access Granted: Pilot API: Authorise for use on Nominated Prima
IR3793151	05/09/23	Matthew Dannatt	[Complete] Access Granted: Pilot API: Request Vendor Settings
IR3793150	05/09/23	Matthew Dannatt	[Complete] Access Granted: Registration: Assign new customer to dataset
IR3793149	05/09/23	Matthew Dannatt	[Complete] REG: Beta Version,Celbux,Debtors,Delivery,DinePlan,EDI / Purcha
IR3793146	05/09/23	Matthew Dannatt	[Complete] Access Granted: Pilot API: Request Vendor Settings

View our short **HOW TO** videos by clicking on the 'Video Library' button.

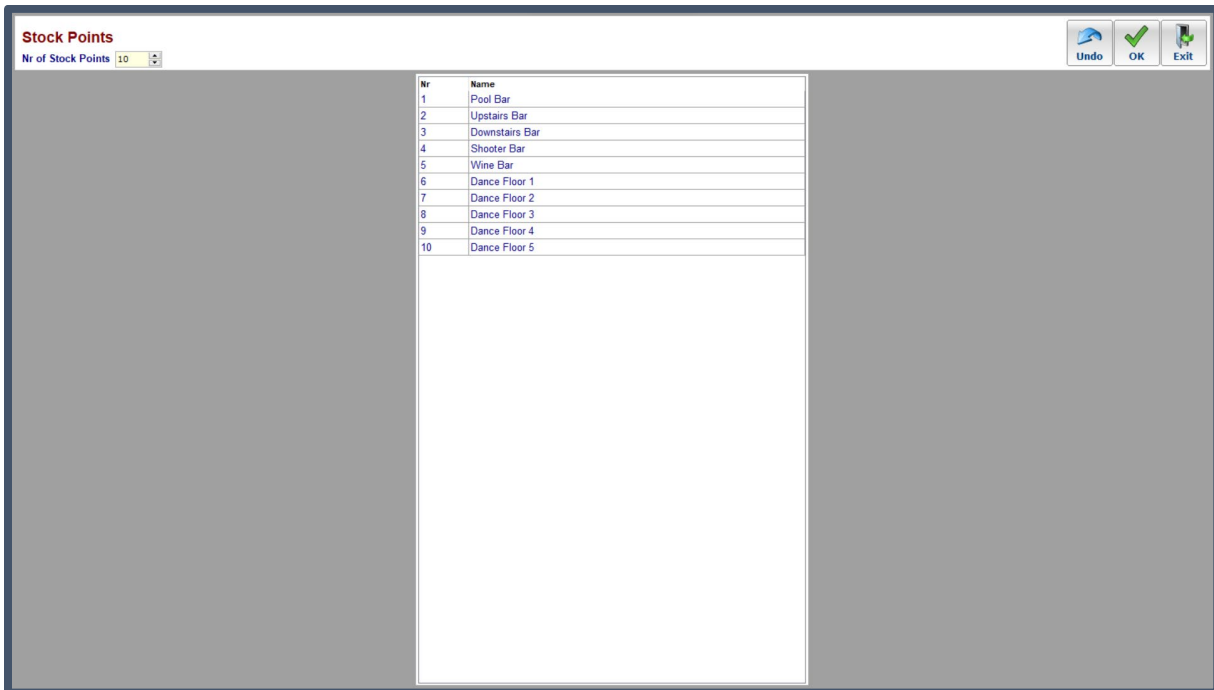




Book free **remote/online** training or at **Pilot Office** training for you and your staff by clicking on the [‘Book Training’](#) button. You will be directed to a calendar you can make your booking on.



Storing the same stock items in multiple front stock locations? You now can create **multiple stock points** and name them.



You can now print an A4 **Count Sheet** per Stock Point.

**PSH Matts Grill 2**  
**Prep Count Sheet: Upstairs Bar (2)** Period: 05-09-2023

B/Stock	Item	Open	Fill	Sign	Close
0.00	cordial cola tonic 750ml				
0.00	cordial grenadine 750ml				
0.00	cordial lime 750ml				
0.00	cordial passion fruit 750ml				
0.00	monin pina colada				
0.00	monin mojito syrup				
0.00	monin strawberry/fraise				
0.00	monin white chocolate syrup				
0.00	monin rose syrup				
0.00	monin sugar cane syrup				
0.00	monin elderflower fl				
0.00	monin peach syrup				
0.00	monin blueberry puree				
0.00	monin pomegranate syrup				
0.00	monin apricot syrup				
0.00	bottings - guava rese				
0.00	bottings - malay tiki chai				
0.00	bottings - kiwi cape fynbos				
0.00	bottings - elderflower green t				
0.00	monin dark chocolate syrup				
0.00	bottings - grapef, thyme, rose				
0.00	bottings - coconut				
0.00	bottings - pf vanilla				
0.00	bottings - lime sours				
0.00	bottings - strawberry				
0.00	bottings - tropical cape fruit				

You now have a choice to print out your **Stock Point Variances** either as an [A4 print](#) or a [slip print](#).

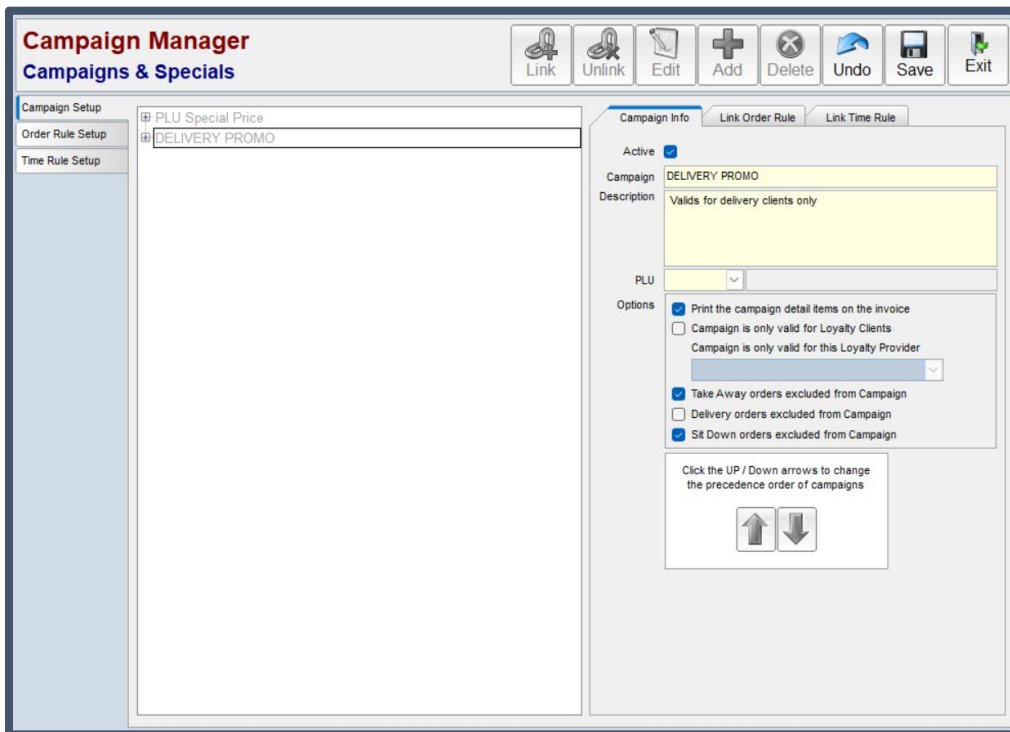
<b>PSH Matts Grill 2</b>					
<b>Stock Point: Upstairs Bar (2) - Differences Only</b>			<b>Period: 05-09-2023</b>		
<b>Item</b>	<b>Open</b>	<b>Sales</b>	<b>Issue</b>	<b>Close</b>	<b>Diff</b>
cordial grenadine 750ml	0.00	0.00	150.00	148.00	-2.00
cordial passion fruit 750ml	0.00	0.00	150.00	149.00	-1.00

```

STOCKPOINT REPORT
STATION : MATTHEW-LAPTOP/POS1
STOCK POINT : Upstairs Bar (2)

  OPEN  SALES  ISSUE  CLOSE  DIFF
-----
cordial grenadine 750ml
    0     0    150    148    -2
cordial passion fruit 750ml
    0     0    150    149    -1
-----
  
```

You can now **set campaigns and specials** to exclude sit down orders should you be running a promo for deliveries or take aways only.



Many stores are going cashless. You now can remove POS – Payment Type (1) (CASH) access from your waiters and only allow managers to authorize a bill to be closed off to cash.

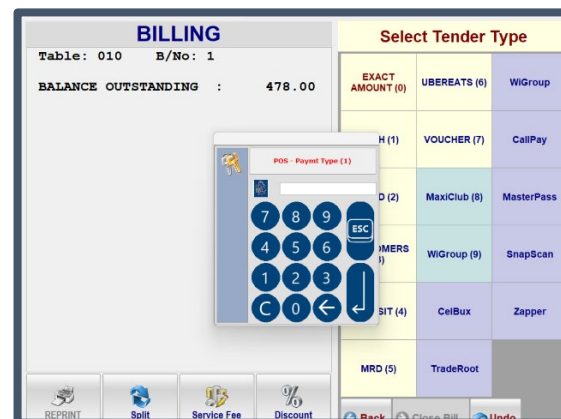
Group Function Access (modified)

**Group Functions**

Search

Undo All Save Print Exit

Function List	1	2	3	4	5	6	7	8	9	10
POS - Paymt Type (1)		✓	✓	✓	✓	✓	✓	✓	✓	✓
POS - Paymt Type (2)	✓			✓	✓			✓	✓	✓
POS - Paymt Type (3)				✓	✓			✓	✓	✓
POS - Paymt Type (4)				✓	✓			✓	✓	✓
POS - Paymt Type (5)				✓	✓			✓	✓	✓
POS - Paymt Type (6)				✓	✓			✓	✓	✓
POS - Paymt Type (7)				✓	✓			✓	✓	✓
POS - Paymt Type (8)				✓	✓			✓	✓	✓
POS - Paymt Type (9)				✓	✓			✓	✓	✓



Invoice numbers now reflect on the [daily discount log](#) from POS manager Menu.

DISCOUNT LOG							
Time	Description	Reason	SubReason	Manager	Value	Note	PosID
2023-09-06 11:05	Oyster Salmon	VOID	RETURN ITEM	SUPER	42.00	Tbl:010 W:502 INV:439846	01

The Floor Plan button has been renamed to the more accurate **Bookings button**. Manage bookings and reservations from here.



PLU to PREP Links now caters for **3 decimals** allowing more accurate daily stock deduction by volume or weight.

PLU - PREP SHEET LINKS

**Mince Burrito**

+ Add    - Delete    Close

PREP ITEM	DPT	FACTOR
prd- mince spiced 10	1206	0.125
ba- tortilla 25cm	1005	1
da- grated yellow c	1011	1
da- grated white che	1010	1

Pilot Customers – Refresh button added to **refresh** the grid if Pilot Customers is left open while there have been transactions.

Customers:Active

Search/Filter

Drag a column header here to group by that column

Account No.	Surname	Name	Group	Payroll Code	Balance Address
2	Test	Pilot	Pilot		7,103.50
3	Test2	Pilot	Pilot		135.00
4	Test3	Pilot	Pilot		5,356.50
6	Test4	Pilot	Pilot		0.00
7	Test5	Pilot	Pilot		1,000.00
8	Test	Pilot	Pilot		500.00
9	Test	Pilot	Pilot		-145.00

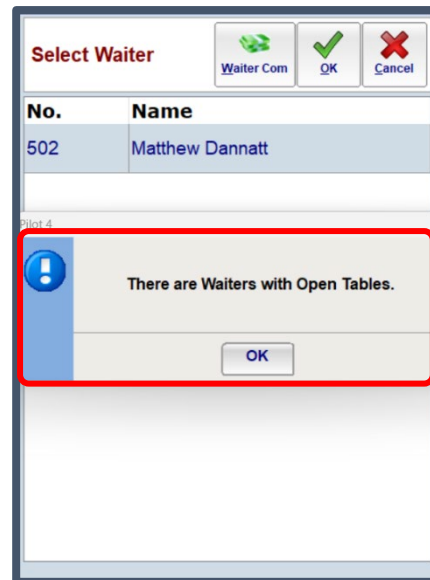
Modifiers now reflect **quantity ordered** on order slip.

```

#LJ0002
POS01
E000001

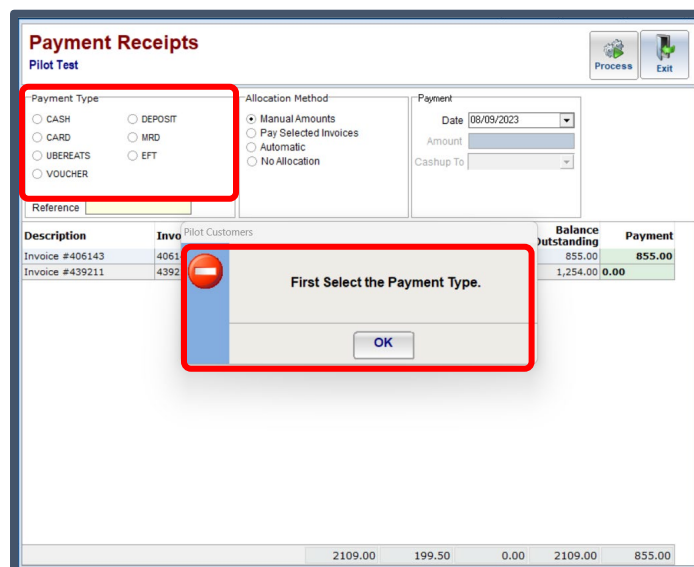
LOCAL ORDERS
-----
ORD : SIT DOWN
WFR : Matthew
WFR ID: 502
SEC : Manager
REG : 001
CPRS : 1
POS : 01
TIME : 11:09 08/09
-----
SIT DOWN
08/09/2023 11:09
-----
2 Steak Tartare
  Starter
  2 Bgg
-----
TOTAL ITEMS: 2
-----
KIT 1 - 2
KIT 2 - 2
KIT 3 - 2
  
```

When entering the waiter commission report, the **system will warn** if there are waiters with open tables.

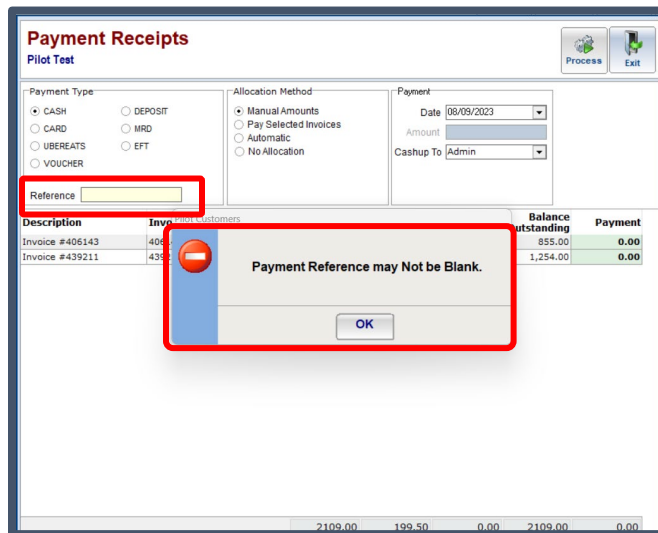


## FIXES AND IMPROVEMENTS

Pilot Customers – When processing Payment Receipts the system will now force you to select a **Payment Type**.



Pilot Customers – When processing a Payment Receipt, the system will now force you to input a Payment Reference.



The Turnover Split Report now **separates** Take Away and Collection sales. The report now also reflects all order types.

**Daily Sales - Breakdown**  
Period: 08/09/2023

Invoice No	Bill Amount	Collect	Delivery	Sit Down	Take Away
439861	473.00	0.00	0.00	473.00	0.00
439863	9491.00	0.00	0.00	9491.00	0.00
439864	21000.00	0.00	0.00	0.00	21000.00
439865	7300.00	0.00	7300.00	0.00	0.00
439866	21800.00	21800.00	0.00	0.00	0.00



Donations Report can now be saved by selecting Print to File and selecting your location.

**PSH Matts Grill 2**  
**Donations** Period: 08/09/2023

Date	#Invoices	Invoice Total	Donation Total
08/09/2023	1	0.00	650.00
	<b>1</b>	<b>0.00</b>	<b>650.00</b>

Gift Card Top-ups no longer display a negative amount on the Loyalty & Gifting Report.

**PSH Matts Grill 2**  
**Loyalty & Gifting Transactions** Period: 08/09/2023 to 08/09/2023

Date/Time	Card Number	Reference	Waiter ID	Manager	Amount
08/09/2023	xxxxxxxx3097	3696	502	SUPER	R500.00
<b>Total:</b>					<b>500.00</b>
<b>Total Topups:</b>					<b>500.00</b>
<b>Total Redeems:</b>					<b>0.00</b>

If staff are not assigned a section when creating them on the system, the **section field** will not display on the order slip.

```
#010002
POS01
LOCORD1
-----
LOCAL ORDERS
ORD : SIT DOWN
WTR : Matthew
SEC : Manager
CVRS : 1
POS : 01
TIME : 13:38 08/09
-----
SIT DOWN
08/09/2023 13:38
-----
1 Oyster Salmon
1 Carpaccio Venison
-----
TOTAL ITEMS: 2
KIT 1 - 2
KIT 2 - 2
KIT 4 - 2
```

```
#010002
POS01
LOCORD1
-----
LOCAL ORDERS
ORD : SIT DOWN
WTR : Pilot
WTR ID : 501
TBL : 002
CVRS : 1
POS : 01
TIME : 13:40 08/09
-----
SIT DOWN
08/09/2023 13:40
-----
1 Half Soup
1 Trinchado
-----
TOTAL ITEMS: 2
KIT 1 - 2
KIT 2 - 2
KIT 3 - 2
```



Pilot Customers – Transaction Summary Report now reflects the selected transaction type.

**Filter by** OK Cancel

Start Date: 11/08/2023  
End Date: 10/09/2023  
Group by Customer Group

**Transaction Types**

- Invoices
- Reversals
- Cash Payments
- Card Payments
- Cheque Payments
- EFT Payments
- Journal Debits
- Journal Credits
- Reset Balance
- Refund
- Payments

Transaction Type selection:  All  None

**PSH Matts Grill**  
**DEBTOR - SUMMARY TRANSACTION REPORT**

Transactions: Invoices

Period: 11/08/2023 to 10/09/2023

Account No	Surname	Name	Group	Payroll Code	Period Balance
9	Test	Pilot	Pilot		155.00
<b>TOTALS</b>					<b>155.00</b>

Pilot Customers – Customers can no longer spend on future dated payments.

**Statement**

To: Miss Test4 Pilot

PSH Matts Grill  
VAT Reg No:  
Tel No:  
Email:  
Fax No:  
Address

VAT Reg. No:  
Tel (W):  
Fax:  
E-Mail:

Account Number	Credit Limit	Limit Available	Period	Report Date
6	0.00	1000.00	06/08/2023 to 10/09/2023	10/09/2023

DATE	DESCRIPTION	DEBIT	CREDIT	BALANCE
30/09/2023	Transactions After Statement Period		1000.00	-1000.00

**ACCOUNT CHARGE : 310.00** OK Cancel

Acc No: 6  
Title: Miss  
Name: Pilot Test4  
Contact:  
ID No:  
Birthdate:

Discount: n/a  
Credit Limit: 0.00  
Balance: -1000.00  
Credit Available: **0.00**

**No credit available**

You can now draw a Time Sales Analysis at any time, not just with day-end.

**SYSTEM SETUP** OK Cancel

Admin Setup | Company | Day End | E-Mail | Options | Purchases | Security | Tax Values

POS Setup  
Print Setup  
Pilot Loyalty  
Vendor Setup  
Stockmate  
Drive Thru

**INVOICE TRACKING**  
 List All  List Missing only

**Day End Reports**

- Invoice Listing
- Dept Sales Analysis
- Time Sales Report
- PU Item Sales
- Discount/D.R.
- Waiter Sales/Commission
- Table/Item Transfers
- Splits
- Prep Variances

**PU Item Sales Sort Order**  
 Order By Code  Order By Item Description

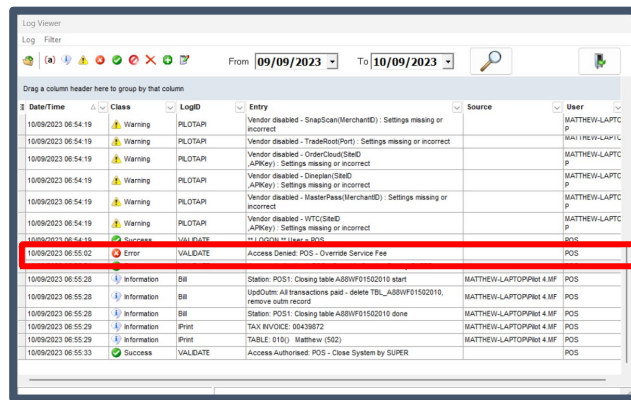
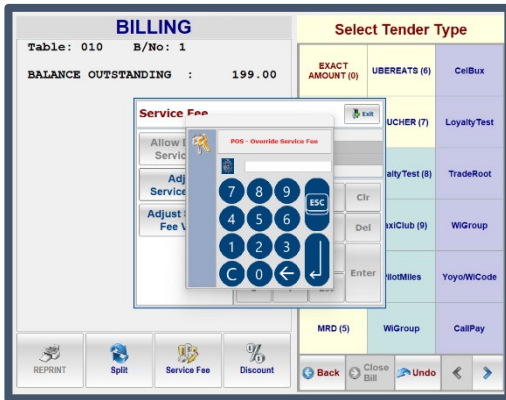
**Prep Variance Sort Order**  
 Order By DPT Code  Order By Item Description

**Times Sales Analysis**

Period: 01/09/2023 to 07/09/2023 Time 01:00 to 24:00 Days: All

Date	Time (H)	Value	Invoices	Sales %
01/09/2023	13	0.00	0	0.00
01/09/2023	14	0.00	0	0.00
01/09/2023	15	2050.00	2050	1.88
01/09/2023	16	1363.00	1363	1.23
01/09/2023	17	430.00	430	0.39
01/09/2023	18	2167.00	2167	1.98
01/09/2023	19	0.00	0	0.00
01/09/2023	20	9170.00	9170	8.37
01/09/2023	21	13654.20	13654	12.46
01/09/2023	22	27844.00	27844	25.40
01/09/2023	23	36889.20	36889	33.66
01/09/2023	24	15205.00	15205	13.87
02/09/2023	01	5226.00	5226	3.17
02/09/2023	02	5844.00	5844	3.54
02/09/2023	03	2202.00	2202	1.34
03/09/2023	04	0.00	0	0.00

If management authorization is required, the system will now log when a service fee has been overridden.

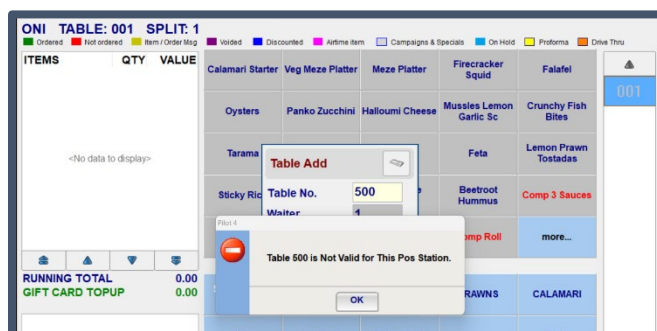


Waiter Cash up Report can now handle more than 3 sections. The report also now ignores case sensitivity.

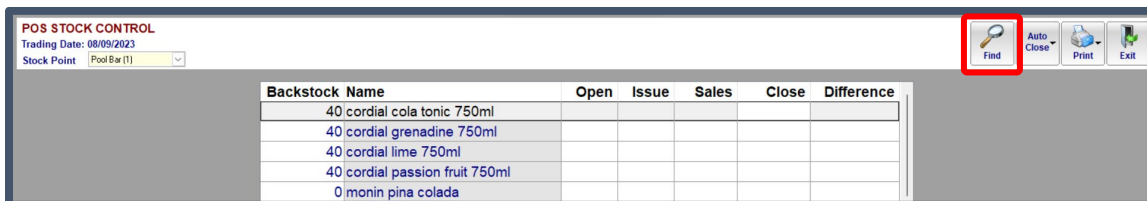
CASHI	NAME	SECTION
1	MONIQUE	Waitron
3	ELIZE	Water
7	GUGU	Waiter
8	NANCY	WAITER
9	TRACY	Manager
11	GIVEN	BAR
13	MALVEN	Bar
14	TICHAONA	Bar
15	BONAPART	waiter
16	KENNETH. T.	Waiter
18	PATRICK	bar
19	PRIDE	WAITron
20	OLZE	WAITER

No.	Name	Approved Payment	Total	ComPaid	CICARD	CHEQUE	MRD	UBER	LEVY	BREAKAGE	VOUCHER	<None>	CashDue	Tips	Retained Tip
Section: 111 Jav Jav															
		0.00	2,505.00	0.00									0.00	0.00	0.00
Section: BAR															
		0.00	2,450.00	0.00									0.00	0.00	0.00
Section: MANAGER															
		0.00	4,203.00	0.00									597.00	0.00	0.00
Section: WAITER															
		0.00	3,719.00	0.00									0.00	0.00	0.00
Section: WAITRON															
		0.00	2,763.00	0.00									464.00	0.00	0.00
Section: WATER															
		0.00	1,343.00	0.00									0.00	0.00	0.00
Totals:															
			28,836.00	0.00									0.00	1,814.00	0.00

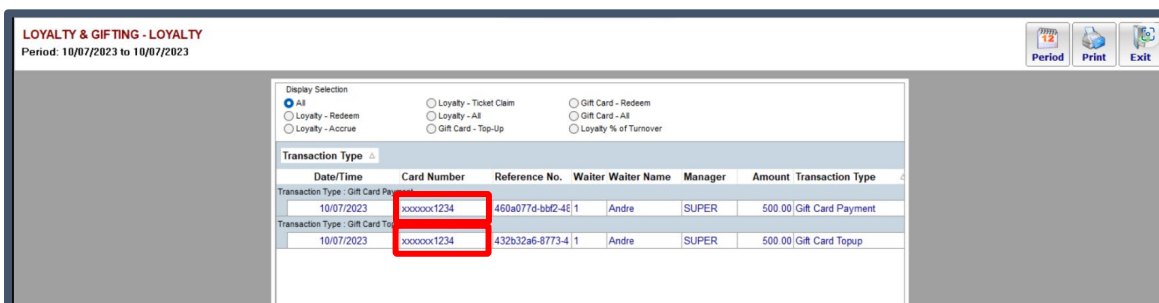
Waiters can no longer open a table that has not been set for that POS Station through table controls/table add.



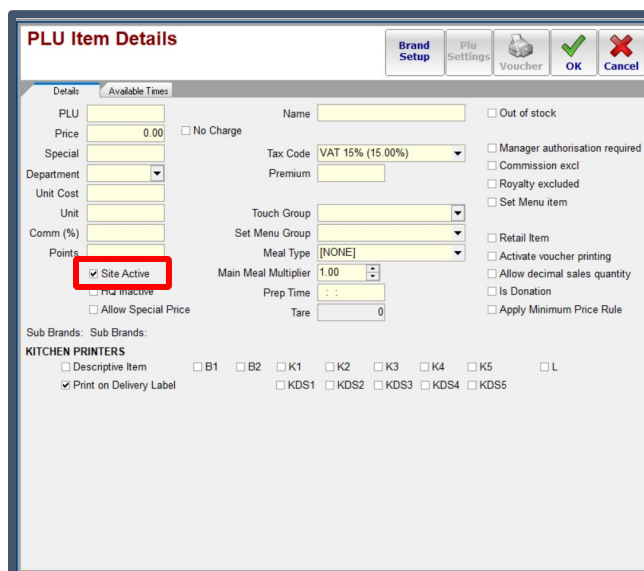
Find Button has been added to POS Stock Control.



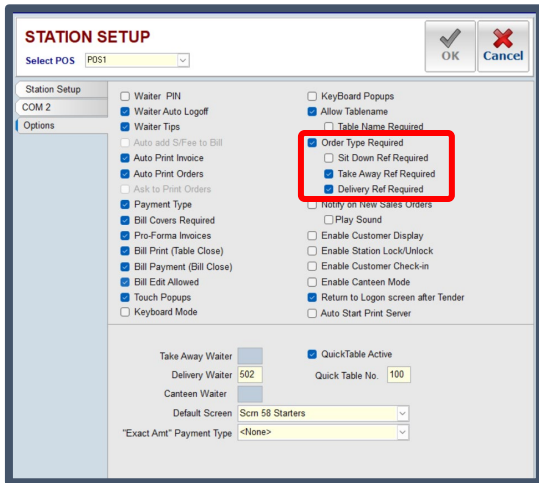
Card number now displays for Top Ups and Payments in the Loyalty and Gifting Report.



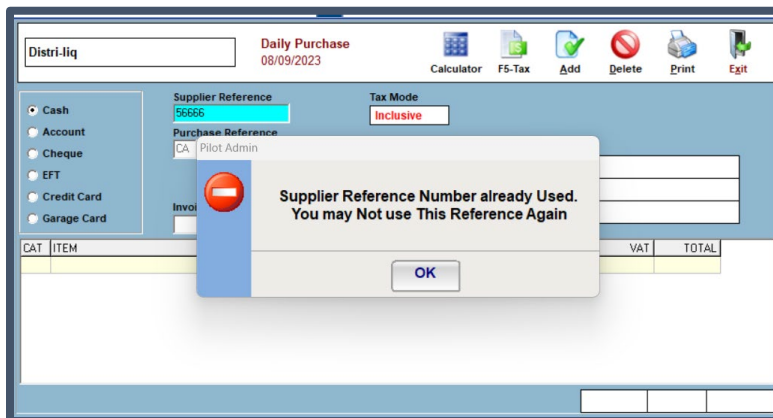
PilotHQ – For locked down datasets, any new PLU created in PilotHQ will have Site Active ticked by default. This sets the PLU to be active at site level.



If a delivery waiter has been setup on the POS, when opening a new table, the Sit-Down option will be greyed out.



Managers are now forced to correct the **Supplier Reference** and can no longer use the ESC button to exit the purchase.



Override Service Fees would not log in the log file if a manager was logged in to POS. This has been fixed so that and **override on services done** is logged.

22/08/2023 15:28:26 PM	Success	VALIDATE	** LOGON ** User = POS		POS
22/08/2023 15:28:56 PM	Error	VALIDATE	Access Denied: POS - Authorize Tender Undo		POS
22/08/2023 15:29:38 PM	Success	VALIDATE	Access Authorised: POS - Override Service Fee by SUPER		POS
22/08/2023 15:30:03 PM	Information	VALIDATE	Validate.dll V4.0.0.1524 Initialized		POS

You can now adjust the **Price Variance % value** on the Price Variance report. The printed report will only show price variances equal to or great than that amount.

**PURCHASES REPORTS**

Print Exit

Period  
From: 01/09/2023 To: 18/09/2023

Select Report  
 Detailed  TAX Report  Inv./Cat Summary  Batch/Future Detailed  
 Item Summary  Invoice Summary  Price Variance (Last 3 updates)  Payments  Cashup Variances

Item Name:   
 Item Cat:   
 Price Var (%):   
 Active ONLY  
 Payment Ref.:   
 Suppliers Ref.:

Payment Type  
 Cash  
 Cheques  
 On Account  
 EFT Purchases  
 Credit Card  
 Garage Card  
 All

Supplier Payments: The **Undo All** button would return a message 'Please enter a Purchase Reference' if **Exact Match** was ticked. This has been fixed and the Undo All button now clears the selection.

**Supplier Payments**  
Bidfood

Undo All Apply OK Exit

Payment method:  
 Cash  
 Cheque  
 Credit Card  
 EFT  
 Garage Card

Reference CA:   
 Amount:

**OUTSTANDING**  
10068.26

Exact Match  
Total Selected: 2267.06

PURC DATE	SUPPLIER REF	ITEM	PAY DATE	TOTAL	BALANCE DUE	AMOUNT	UNPAID	APPLY
11/05/2023	8926	st cala falkland	25/07/2023	R6,156.00	R6,156.00	R0.00	R6,156.00	<input type="checkbox"/>
11/05/2023	8926	ma bread port rolls	25/07/2023	R1,012.00	R1,012.00	R0.00	R1,012.00	<input type="checkbox"/>
11/05/2023	8926	ma spinach creamed	25/07/2023	R793.50	R793.50	R0.00	R793.50	<input type="checkbox"/>
11/05/2023	8926	da butter salted	25/07/2023	R711.85	R711.85	R0.00	R711.85	<input type="checkbox"/>
11/05/2023	8926	da marvello med lat	25/07/2023	R629.63	R629.63	R0.00	R629.63	<input type="checkbox"/>
11/05/2023	8926	da mini butters	25/07/2023	R543.21	R543.21	R0.00	R543.21	<input type="checkbox"/>
11/05/2023	8926	dg olives	25/07/2023	R222.07	R222.07	R0.00	R222.07	<input type="checkbox"/>

Master File Grid: You can no longer change cost prices on the grid; you are required to **edit the item**.

**MASTER FILE SETUP**

New Edit Find Print Cat Exit



Name	Cat	Stock Unit	Cost Sheet
beer windhoek lite	cb	EACH	11.89 NONE
beet & raspberry jelly	de	1000ML	31.68 NONE
beetroot semi-fredo	de	1000ML	1.00 NONE
bells	wh	750ML	201.87 PREP
berry sauce	de	KG	85.00 DRYSTOCK



You can now choose to view only discounts done, voids done, or all voids and discounts done on the **daily discount log report**.

**DISCOUNT LOG**

Show Entries  
 All     Voids  
 Discounts

 **Print**     **Close**

Time	Description	Reason	SubReason	Manager	Value Note	PosID
2023-07-09 10:43	Castle Lager 340ml	DISCOUNT	TENANT	SUPER	16.95 Tbl:001 W:1 INV:626335	08
2023-07-09 10:43	Hansa	VOIDS	OUT OF STOCK	SUPER	33.90 Tbl:001 W:1 INV:626335	08
2023-07-09 10:44	B/DISCOUNT	DISCOUNT	MANAGER MEALS	SUPER	111.22 Tbl:001 W:1 INV:626335	08